

C Drive Filling Up - Options

There are a few things you can do that may help space wise:

In EBis, you can clear the transaction log. This is done from the Admin menu > Data Admin Functions > “Clear Transaction Log” (if using SQL 2005) or “Clear Transaction Log (2008)” if using SQL 2008 or higher. This will clear the .ldf file (which we won’t use), which may be large.

If you want to move the database, you will need to detach (pg12), move the EBis3.mdf & EBis3_log.ldf files (most likely a folder such as C:\Program Files\Microsoft SQL Server\MSSQL10.EBIS\MSSQL\DATA - the underlined part may be different in your setup) and reattach (pg13) the database. Instructions can be found in here:

<http://www.datcomedia.com/pdf/support/sqlcommon.pdf>

Also, if you have the EBisShared folder on the c:\ drive (most likely in c:\Program Files\EBis Shared or c:\Program Files (x86)\EBis Shared), you can move this to another drive if possible. Please make sure to share it with the exact name as it was before, and make sure the permissions are setup again (all users should have read/write access).